

Izandla Property Fund Proprietary Limited Privacy Policy

This Privacy Policy (“Policy”) uses defined terms listed in Izandla’s Glossary which have corresponding meanings in this Policy unless otherwise stated in this Policy.

About this Privacy Policy

This Policy sets out what the categories of personal information Izandla may collect from you when you visit the website and its associated microsite (the “Website”) as well as how Izandla processes that personal information. This Policy must be read in conjunction with Izandla’s Data Protection Statement. If you have any questions about this Policy, please see contact details at the end of this page. Izandla may amend this Policy from time to time, so you should check this page from time to time to ensure that you are aware of any changes that have been made. If we make material changes to this Policy, we will notify you by means of a prominent notice on the Website prior to the change becoming effective.

Information Izandla collects from you

Personal information you volunteer or which we may infer.

Any domain name information that we collect is not used to personally identify you but is instead aggregated to measure the number of visits, average time spent on the Website, pages viewed. We use this information to measure the use of our Website and to improve its contents. However, additional services may be available if we have certain information about you.

We may collect the following information:

- A list of the products and services you express an interest in when you use the Website;
- Your name and contact information, including email address and company details which you may submit to us when you interact with the Website; and
- Information regarding your personal or professional interests, demographics, experiences with our products and contact preferences in order to provide you with further correspondence about our products and services.
- If you do not provide the information we need, we may not be able to provide our services to you. Where you provide us with the personal information of third parties you should take steps to inform the third party that you need to disclose their details to us, identifying us. We will process their personal information in accordance with this Policy and our Data Protection Statement.

We may intercept and monitor your communications

To the extent permissible by law, Izandla may implement systems designed to intercept and monitor your communications with Izandla’s Associates. As part of this process of intercepting and monitoring these communications, we may record such communications for disclosure on the basis set out in this Policy.

Personal information we collect automatically

When you use the Website, Izandla automatically receives and records information on our server logs from your browser or mobile platform, including your location, IP address, cookie information, and the page you requested. We treat this data as non-personal information, except where we are compelled to do otherwise by law or legal authority.

Izandla only uses this data in aggregate form and we may provide this aggregate information to our partners about how our customers, collectively, use the Website, so that our partners may also understand how users make use of the Website.

Linking

We may link to other websites which are not within our control. Once you have left our Website, we are not responsible for the protection and privacy of any information which you provide. You should exercise caution and look at the privacy statement applicable to the third party's website in question.

Cookies

As we mentioned above, we use cookies on our Website. Cookies are files that store information on your hard drive or browser allowing our Website to recognise that you have visited it before. For more information on cookies, see the Privacy and Cookies Section below.

What we do with the information

We use your information to provide you with a better service, and in particular for the following reasons:

- To provide you with services you have requested and notify you about important changes or developments to these services;
- To respond to your inquiries and/or complaints or process your requests in relation to your information;
- To follow up as part of our customer care procedures;
- To update our records about you;
- For internal record keeping;
- To contact you for market research purposes and/or administer offers to you;
- To improve our products and services;
- For fraud prevention and detection, and to comply with applicable laws and regulations;
- In relation to competitions and other promotions;
- To evaluate the effectiveness of our marketing and for research, training and statistical analysis with the aim of improving our services; and
- To make our Website easier for you to use and to provide you with access to certain parts of the Website.

Izandla processes your personal information for the purposes outlined above where:

- The processing of your personal information is necessary to perform a contract or enter into a contract with you;
- The processing of your personal information is necessary for us to comply with legal and regulatory obligations; or
- The processing is necessary to support our legitimate interests in managing our business (or those of a third party) provided such interests are not overridden by your interests and rights.

Your Right to Object – Please note that you have a right to object to the processing of your personal information where that processing is carried out for our legitimate interests.

Where required by applicable law, where we send you direct marketing, we will obtain your consent for this, which you may withdraw at any time.

How long do we keep your information

We are required to ensure that your personal information is accurate and maintained in a secure environment for a period of time no longer than necessary for the purposes for which we are processing your personal information. We generally keep personal information collected via the Website in accordance with the timeframes set out in any relevant legislation which applies to the personal information provided to us. However, in some cases we may need to keep personal information for longer (e.g., where we are required to do so in accordance with legal, regulatory, tax or accounting requirements, or dealing with complaints, legal challenges or prospective litigation).

Sharing your information

We may disclose your personal information to the following third parties:

- Other companies in the Izandla group of companies;
- Selected third parties to provide us with services, including companies that provide us with technical support and assistance in respect of the Website, companies that provide back-office services, companies that provide hosting services or, that track the Website's activities and analytics, and companies engaged to market and distribute Izandla products and/or services;
- Professional advisers, judicial, regulatory and law enforcement bodies; and
- a third party that acquires all or part of our assets or shares, or that succeeds us in carrying on all or a part of our business, whether by merger, acquisition, reorganisation or otherwise.

Accessing your personal information

South Africa

You may request details of personal information which we hold about you under the Promotion of Access to Information Act, 2 of 2000. Fees to obtain a copy or a description of personal information held about you are prescribed in terms of this Act. Confirmation of whether or not we hold personal information about you may be requested free of charge. If you would like to obtain a copy of your personal information held by Izandla Limited, please review our Promotion of Access to Information Act Manual located on the Izandla website.

How to control and delete cookies

Izandla will not use cookies to collect personally identifiable information about you. However, if you wish to restrict or block the cookies which are set by Izandla websites, or indeed any other website, you can do this through your browser settings. The Help function within your browser should tell you how.

Alternatively, you may wish to visit www.aboutcookies.org which contains comprehensive information on how to do this on a wide variety of browsers. You will also find details on how to delete cookies from your machine as well as more general information about cookies.

Please be aware that restricting cookies may impact on the functionality of Izandla websites.

If you wish to view your cookie code, just click on a cookie to open it. You'll see a short string of text and numbers. The numbers are your identification card, which can only be seen by the server that gave you the cookie.

For information on how to do this on the browser of your mobile phone you will need to refer to your handset manual.

Local shared objects (flash cookies)

Izandla uses the Adobe Flash Player to deliver services throughout our sites. To improve user experience, Local Shared Objects - or Flash Cookies as they are commonly known - are employed to provide features such as auto-resume and for saving your preferences. Flash Cookies are stored on a user's terminal much the same as cookies are, however it is not possible to manage them at browser level in the same way.

How to disable Flash Cookies

The Adobe website provides comprehensive information on how to delete or disable Flash cookies either for a specific domain like Izandla.co.za or for all websites - see <https://www.adobe.com/products/flashplayer/security> for details. Please be aware that restricting the use of Flash Cookies may affect the features available to you for Flash based applications.

Please note that if you disable your Flash cookies for an Izandla website you will be unable to play flash content.

Third party cookies

Cookies set by Third Parties

To support our website we sometimes embed photos and video content from websites such as YouTube and Flickr. As a result, when you visit a page with content embedded from, for example, YouTube or Flickr, you may be presented with cookies from these websites. Izandla does not control the dissemination of these cookies. You should check the third party websites for more information about these.

Website sharing tools

Izandla website has embedded 'share' buttons to enable users of the site to easily share articles with their friends through a number of popular social networks. These sites may set a cookie when you are also logged in to their service. Izandla does not control the dissemination of these cookies and you should check the relevant third party website for more information about these.

Cookies set by Izandla Suppliers

Izandla uses a number of suppliers who also set cookies on Izandla website on its behalf.

The following cookies may be set:

Omniture

Omniture gathers data on behalf of Izandla about visits to Izandla sites. Omniture uses cookies, log file data and code which is embedded on Izandla websites. Izandla uses this information to track volume of usage on our sites and to help improve the services it provides to users. Information (IP addresses and information in other Izandla cookies) that Omniture collects is transferred to them in the United States

of America. Izandla confirms that Omniture satisfies applicable data protection requirements. See <http://www.omniture.com/en/privacy/2o7> for more information and details of how to opt out.

DoubleClick

DoubleClick 'Spotlight Tags' are used to measure the effectiveness of online marketing campaigns for Izandla. This service gathers information regarding visits made by users which is used to decide on the success of adverts. For information on the cookie set by Doubleclick plus information on how to opt out please go to http://www.doubleclick.com/privacy/dart_advertising.aspx

Google Analytics

Izandla uses Google Analytics, a web analytics service provided by Google, Inc. Google Analytics sets a cookie in order to evaluate your use of the Izandla websites and compile reports for us on activity on the website.

Google stores the information collected by the cookie on servers in the United States. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. By using the Izandla websites, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

For more information on the cookie set by Google Analytics, including information on how to opt out please go to: <http://www.google.com/intl/en/privacypolicy.html>

Ad serving (non-targeted)

The Izandla advertisements seen by users on other sites are served by a number of third party ad serving providers, including DoubleClick, Atlas (atdmt), Mediaplex (ValueClick) and MediaMind (Eyeblaster), amongst others. The cookies accompanying the ads allow them and their advertisers to monitor the effectiveness of the ads.

If you would like more information about the cookies used by the providers listed above, please see their privacy policies at:

<http://www.doubleclick.com/privacy/index.aspx>

http://www.mediamind.com/Content.aspx?page=privacy_policy

<http://www.atlassolutions.com/privacy>

<http://www.mediaplex.com/mojo-privacy-statement>

Ad Serving (targeted) - AudienceScience Inc. (formerly Revenue Science, Inc.)

This company uses cookies to discover general information about the pages on Izandla sites that you visit and it also processes IP addresses to collect other non-personally identifiable information in order to place you in a "market segment". This includes data about the country, city or region where you are located and your domain name (e.g. what ISP you use). It then places advertisements onto "Izandla.co.za" which it believes people in your market segment will find relevant. If you would like more information about the cookies used by AudienceScience and how to opt out, please see their Privacy Policy at: <http://audiencescience.com/privacy.asp>.

Data is sometimes shared with AudienceScience's sub-contractors in India who also contractually satisfy applicable data protection requirements.

Surveys (Wufoo) – Infinity Box Inc

This company uses cookies to assist in delivering the Service and to provide a positive and personalized user experience. Their persistent and session ID cookies are used to identify unique visitors to our sites and to provide easy access to files. If you would like more information about the cookies used by Infinity Box and how to opt out, please see their Privacy Policy at: <http://wufoo.com/privacy/>

Contact us

If you have any questions about our Policy or practices described in it, you should contact us as follows:

Izandla Property Fund Proprietary Limited: Information Officer, at 100 Grayston Drive, Sandown, Sandton, 2196, South Africa

Glossary

“Content” means all information (such as data files, written text, computer software, music, audio files or other sounds, photographs, videos or other images) which You may have access to as part of, or through Your use of, the Service;

“Electronic Communication” means any text, voice, sound, image or video message sent over an electronic communications network which can be stored in the network or in the recipient’s terminal equipment until it is collected by the recipient or on the recipient’s behalf;

“Intellectual Property” means, collectively, the patents, copyrights (and moral rights), trademarks, designs, models, brands, names, trade names, graphics, icons, hyperlinks, Know-how, trade secrets and any other type of intellectual property (whether registered or unregistered including applications for and rights to obtain or use same) which We own, license, use and/or hold (whether or not currently) in relation to the Website;

“Izandla” means Izandla Property Fund Proprietary Limited (a company registered in accordance with the company laws of the Republic of South Africa), and its subsidiaries and associated companies from time to time;

“Izandla’s Associates” means Izandla’s officers, servants, agents or contractors or other persons in respect of whose actions Izandla may be held to be vicariously liable;

“Know-how” means all the ideas, designs, documents, diagrams, information, devices, technical and scientific data, secrets and other processes and methods We use in connection with the Website, as well as, all available information regarding marketing and promotion of the products and services described in these Terms, as well as all and any modifications or improvements to any of them;

“Losses” means all losses (including, but not limited to those in respect of injury, damage to physical property or loss of life), liabilities, costs, expenses, fines, penalties, damage, damages and claims, and all related costs and expenses (including legal fees on the scale as between attorney and own client, tracing and collection charges, costs of investigation, interest and penalties);

“Our” refers to You and Us;

“Post” means to upload, publish, transmit, share or store;

“Service” means Izandla’s Content sharing service whereby Users may use Izandla’s Content on the Website or through other Content delivery platforms and mechanisms including, but not limited to, micro-sites, online social networks and mobile device applications, from time to time;

“Terms” means these terms of service, as amended from time to time;

“Third Party” means parties other than You and Izandla (“Third Parties” shall have a corresponding meaning);

“Third Party Websites” means websites other than the Website and which are operated or controlled by Third Parties;

“Trademarks” means those trademarks Izandla owns (or which We are designated as beneficial owner of) and any other trademarks, designs, logos, style names, tag lines and slogans which We own or have the right to use or any derivative service offerings of, and applications for, any of same;

“use” when used in the context of -

the Website, means to visit or load the Website in a web browser, mobile phone or similar software application or device or otherwise engage with the Website;

Content, means to copy, download, distribute, display, view, modify, adapt, load in a web browser, mobile phone, software application or device or to otherwise engage with and/or manipulate such Content;

“User” and “You” means, in the context of content or the Website, anyone who registers with and/or uses the Website (“Users” and “Your” have corresponding meanings);

“Value Added Services” means, from time to time, the facilitation by Izandla of the sale of mobile phone airtime and data bundles, and/or traffic fines, and/or electricity vouchers;

“We” means You and Izandla (“Us” bears a corresponding meaning);

“Website” means the website located at or accessed through <https://www.izandla.co.za/> as well as other Izandla domains as may be available from time to time.